

## **U.S. Department of Housing & Urban Development — Office of the Chief Financial Officer**

Highland has developed a reputation for delivering exceptionally high quality, cost-effective, technology services and solutions to our customers. Many of the systems we have developed and presently developing for our clients are high-visibility, high-impact systems, such as the multiple tracking systems within our client base. The following paragraphs contain details of HUD past performance.

### **HUD ARCATS Support (Contract # C-OPC-22719)**

1. Name and address of Agency: U.S. Department of Housing and Urban Development (HUD), 451 7<sup>th</sup> Street SW, Washington, DC 20410-3000
2. Contract Type and Number: Firm Fixed Price #C-OPC-22719
3. Prime or Sub: Prime
4. Period of Performance:
  - Have held the contract since 08/19/2004
5. Type of Work Performed: The contract provides for the maintenance, upgrade, and software development for the production systems: ARCATS, Prepared by Client (PBC) system, Notes Library System, and any modernization plans required by the client. The maintenance and upgrade support for the 3 production systems was performed using “incidents” as described by the HUD client.
6. Technical Environment: The basic environment for this contract is IBM Lotus Notes/Domino development platform (currently Notes Release 6 and 7 on the servers, Release 5 and 6 desktop clients), running under in a Windows Server 2003 environment.